

# Ancillary care network

After an employee is injured, they may need assistance with various aspects of their medical treatment, such as scheduling home healthcare, finding a wheelchair or getting to an appointment. Coordinating with multiple service providers can be overwhelming. Our ancillary care team can help.

We connect injured employees to a wide array of services offered through our ancillary care network, which includes more than 40,000 providers. Our in-house care coordinators assist with scheduling and provide oversight for all services including:

- Durable medical equipment (DMEPOS)
  - Custom/power mobility
  - Audiology services and hearing aids
  - Orthotics and prosthetics
  - Home and vehicle modifications
  - Medical supplies
- Home healthcare (RN/LPN/HHA)
  - Catastrophic and complex care
  - Discharge planning
  - High-tech nursing
  - In-home physical, occupational and speech therapy
- Diagnostic imaging
  - MRI
  - CT and bone scans
  - EMG/NCV
- Translation and language
  - Certified and legal interpretation
  - 250 languages including American Sign Language
  - Virtual, telephonic and in person

- Transportation and travel support
  - Automobile, such as rideshare, car and taxi services
  - Hotel accommodations
  - Advanced life support
  - Train
  - Wheelchair

## Caring for injured employees

We provide a 48-hour scheduling guarantee for all services, and we schedule the same day or the next day for urgent requests. Our care coordinators support the injured employee's needs and help manage their expectations.

## Valuable benefits

Selecting a service provider in our ancillary care network offers additional benefits including:

- Secure data exchange for personally identifiable information
- Competitive pricing, saving clients an average of 36% last year

## Managing care and cost

By providing high quality ancillary support via our specialty network, we make it easy to carry out employee treatment plans while controlling costs. We have negotiated rates with our large network of service providers to help clients save on medical costs, while expediting employee access to care.

## Our data-driven approach

We provide clients with access to the data that means the most to them, so they can make informed decisions. With our reports on utilization, cost and service delivery, clients have the information they need, when they need it.

## We are here to help

Our ancillary care network provides employers with cost-effective services that help ensure their injured employees receive quality care. Our dedicated care coordinators offer concierge-level support and connect employees with best-in-class services to help them on the road to recovery.

## About Careworks

At the heart of any organization are its people. When one of your employees is out of work for illness or injury, Careworks is there, ready to help them on their return to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for your injured workers. And that means better outcomes for you.

*To learn more about our integrated and customized solutions, visit [CAREWORKS.COM](https://careworks.com)*

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