

Medical bill review

Careworks' medical bill review process provides a proven approach to maximizing savings.

The cornerstone of savings

We maximize savings through our robust technology, coding and clinical expertise, access to a national network of medical providers, and our negotiation services. We analyze all bills to ensure any charges are related to the injury, and we identify and re-price inflated medical charges to appropriate levels.

Custom bill review solutions

Careworks' comprehensive end-to-end solutions include:

- A service bureau to simplify your in-house workflow
- A virtual mailroom for bill intake/scanning
- KFI/data entry
- Fee schedule or usual and customary and rate application
- A robust rules engine
- Multiple levels of auditing
- RN complex bill code review
- PPO network optimization
- Electronic payment issuance
- Bill negotiations
- Communication with providers to minimize questions or disputes

Designed for efficiency and quality

Careworks' bill review starts with the application of the appropriate fee schedule or UCR rate, followed by the application of utilization review, NCCI or clinical edits. Careworks nurse auditors then review all complex medical bills to ensure the appropriate coding and documentation are on the rendered billing.

With their firsthand knowledge of provider billing practices and techniques – combined with innovative technology, robust databases and unique analytical methodologies – our nurse auditors and certified coders can apply rules that prevent overpayment of inappropriate medical charges. A dedicated team focuses on large and out-of-network bills to maximize savings and minimize disputes. And our flexible approach means we can apply the specific components you need to round out your overall process.

Adjusters and risk managers can easily access, review and approve bills through the Careworks medical bill review portal. This portal's custom dashboard tool provides full-time transparent communication about your bills and claims, including:

- Savings by type/category of bill, state, and network
- Calendar view of billing activity on each claim to track treatment and providers and to understand treatment patterns
- Ability to custom filter, sort, and analyze data
- Real-time status of every bill in the system
- Turn-around time

About Careworks

At the heart of any organization are its people. When one of your employees is out of work for illness or injury, Careworks is there, ready to help them on their return to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for your injured workers. And that means better outcomes for you.

To learn more about our integrated and customized solutions, visit [CAREWORKS.COM](https://www.careworks.com)