

## ANCILLARY CARE SOLUTIONS

# Diagnostic imaging

*Waiting for diagnostic imaging appointments and reports can impact the injured employee's recovery and the return to work process. Our care coordinators and nationwide network of providers understand the importance of scheduling workers' compensation patients promptly and returning medical reports as quickly as possible.*

### Timely care for injured employees

Our in-house care coordinators are committed to providing a fast turnaround when scheduling appointments and delivering reports to help decrease wait time, enabling the injured employee's treatment to begin sooner.

- Most MRIs are completed with a minimum strength of 1.5 Tesla
- Appointments are scheduled within 24 hours of authorization
- Imaging occurs within 48 hours
- Medical reports are obtained from the clinic and provided to the referrer within 48 hours of completion

### Services and support

Our care coordinators schedule and provide oversight for many types of services such as:

- Magnetic resonance imaging (MRI)
- Computed tomography (CT)
- Electrodiagnostics (EMG and NCS)
- Age of injury studies
- X-rays
- Arthrograms
- Bone scans and bone density studies
- Positron emission tomography (PET)
- Myelography
- Fluoroscopy
- Mammography
- Ultrasound

Our network providers are credentialed by the American College of Radiology. To ensure they maintain a high standard, we conduct random audits to assess the technical adequacy of images and their correlation with the radiologist's report. Our comprehensive diagnostic provider ranking system tracks key performance metrics to enforce service level expectations such as billing compliance, schedule accessibility, report timeliness and quality, and feedback from clients and injured employees.

### We are here to help

Our ancillary care solutions provide quality, cost-effective products and services for injured employees. Our dedicated care coordinators offer concierge-level support and connect employees with best-in-class providers to help them on their path to recovery.

### About Careworks

At the heart of every organization are its people. When an employee is out of work for an illness or injury, Careworks is there, ready to help them on their journey back to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for injured employees. And that means better outcomes for you.

---

### Easy referral options

**Email:** [referrals@careworks.com](mailto:referrals@careworks.com) **Call:** 855.366.6789

**Visit:** [careworks.com](http://careworks.com)