

## ANCILLARY CARE SOLUTIONS

## Durable medical equipment



*Ensuring injured employees get the right medical equipment promptly is a critical part of their recovery process. At Careworks, our knowledgeable care coordinators help claims professionals provide injured employees with the products they need in a timely manner.*

### Caring for injured employees

Our program offers a comprehensive solution for providing durable medical equipment (DME) and supplies to injured employees. It's designed to reduce costs, improve efficiency and ensure the delivery of clinically appropriate products.

We offer a wide variety of products through our proprietary national network of DME suppliers. Every referral is handled by our care coordinators who help ensure claims examiners and injured employees receive exceptional quality and service. Our team can assist with requests for:

- Orthotics and prosthetics
- Walkers, canes, commodes
- Custom mobility equipment
- Enteral supplies
- Wound care products
- Urology and ostomy supplies
- Deep vein thrombosis devices
- Oxygen
- Continuous passive motion machines
- Electro medical equipment
- Bone growth stimulators

### Key benefits

- Nationwide network of credentialed suppliers provides ample coverage and competitive prices in every geographic area
- Options for same day and weekend deliveries for rush orders ensure injured employees receive items when they are needed

- Formulary embedded in an electronic product catalog enables each order to be fulfilled with a generic product by the lowest cost supplier unless otherwise specified by the examiner
- Education offered on devices and equipment helps injured employees achieve the maximum benefit
- Retrospective DME bill processing captures additional savings

**<48-hour** turnaround time

**99.5%** average success rate

**32%** average savings

### About Careworks

At the heart of every organization are its people. When an employee is out of work for an illness or injury, Careworks is there, ready to help them on their journey back to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for injured employees. And that means better outcomes for you.

### Easy referral options

**Email:** [referrals@careworks.com](mailto:referrals@careworks.com) **Call:** 855.366.6789

**Visit:** [careworks.com](http://careworks.com)