

**ANCILLARY CARE SOLUTIONS**

# Post-acute care coordination

*From discharge to recovery, we help claims professionals navigate the process and arrange optimal post-acute care for injured employees. Our specialized care coordinators work collaboratively with the claims team, provider, and the injured employee and their family to support a smooth transition to a credentialed in-patient facility, ensuring access to quality care at a reasonable cost.*

## Caring for injured employees

We offer a care coordination solution that guarantees injured employees get access to the right facility at the appropriate rate. Our care coordinators are highly trained to match injured employees with post-acute care settings focusing on optimal recovery and cost savings.

From hospital admission, we engage early and are in frequent contact with the provider and hospital case manager, working behind the scenes to select the most suitable facility that aligns with the injured employee's specific needs. This proactive approach helps to ensure a timely discharge and eliminates out-of-network and unexpected costs.

We coordinate the transition to:

- Long-term care hospitals
- Inpatient rehabilitation facilities
- Skilled nursing facilities
- Home health agencies

Throughout the injured employee's stay, we monitor their recovery progress to ensure they are receiving the right care at the right place for the appropriate duration and rate. Upon discharge, we seamlessly coordinate all the proper services, equipment and modifications needed for a safe return home.

**30%**

*average post-acute  
care savings*

**\$8,408**

*average savings per  
injured employees*

**13 DAYS**

*average length of  
service*

## Streamlining the process

Leveraging our national network of more than 40,000 credentialed providers and suppliers, we connect injured employees with the most appropriate and economical care based on their unique needs and goals. We streamline the process by coordinating home health, rehabilitative care, equipment and modifications in advance of discharge, providing you and the injured employee with peace of mind.

Our team assists with a wide range of products and services including:

- Durable medical equipment and supplies
  - Custom/power mobility, wound care, deep vein thrombosis devices, ostomy, urology, enteral supplies, oxygen, bone growth stimulators, continuous passive motion machines, transcutaneous electrical nerve stimulation units
- Orthotics and prosthetics
  - Fittings, replacements, maintenance clinical review, life care plans
- Audiology
  - Hearing aids, replacements, maintenance, peer review
- Transportation
  - Advanced and basic life support ambulance, ambulatory, rideshare, hotel, plane, train
- Language
  - Certified and legal, American Sign Language, in-person, telephonic, virtual interpretation, translation
- Home health
  - Nursing care (RN/LPN), aides, in-home therapies, intravenous therapy, oxygen therapy, discharge planning, catastrophic care, file audits
- Home modifications
  - Occupational therapy evaluations, grab bars, ramps, door widening, additions, full remodel, new construction
- Vehicle modifications
  - Controls, ramps, automatic doors, adjustable seating, lowered floors, raised ceilings, rentals, modifications

## About Careworks

At the heart of every organization are its people. When an employee is out of work for an illness or injury, Careworks is there, ready to help them on their journey back to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for injured employees. And that means better outcomes for you.

## Easy referral options

**Email:** [referrals@careworks.com](mailto:referrals@careworks.com) **Call:** 855.366.6789

**Visit:** [careworks.com](https://careworks.com)

