

ANCILLARY CARE SOLUTIONS

Home healthcare

From discharge to recovery and ongoing care, navigating home healthcare options can be a challenging process. Our specialized care coordinators work collaboratively with claims professionals and our in-house complex care team to help ensure injured employees have a smooth transition back to their homes.

One step, one point of contact

As an extension of your claims team, we share your goals and are committed to providing home health services with compassion and consistency. Our experienced staff schedules care promptly — within 48 hours guaranteed, and same day or next day for urgent requests. For injured employees with multiple care needs, we provide one point of contact to simplify the care coordination process by reducing the number of touchpoints for the claims examiner.

Our care coordinators engage early in the discharge process and work collaboratively with hospital discharge planners and case managers to discuss the complexities of the case. Our experts assist in developing a plan for providing all required equipment and home care services to meet the injured employee's short- and long-term needs. This reduces costs and helps drive better outcomes for the injured employee.

Services and support

In every step of the recovery process, we offer clinical expertise and reliability in coordinating appropriate in-home care and ancillary services through our extensive, national network of credentialed providers who understand workers' compensation patient treatment.

Our home health network can provide:

- Skilled nursing
- High-tech wound care
- Infusion therapy
- Physical therapy and occupational therapy
- Speech therapy
- Home safety evaluations
- Home health aides
- Homemaker companion services

About Careworks

At the heart of every organization are its people. When an employee is out of work for an illness or injury, Careworks is there, ready to help them on their journey back to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for injured employees. And that means better outcomes for you.

Easy referral options

Email: referrals@careworks.com **Call:** 855.366.6789

Visit: careworks.com