

ANCILLARY CARE SOLUTIONS

Transportation services



Depending on the employee's injury and other circumstances, getting to medical appointments while they are recovering may not be easy. We coordinate transportation services that help them comply with their treatment program and remain on the path to recovery.

Connecting injured employees with the care they need

Through our nationwide network of credentialed providers, we offer reliable non-emergency and emergency medical transportation services for injured employees. To help ensure timely service and satisfaction, we assess the injured employee's needs and proactively manage the referral process through multiple points of contact with the employee and the transportation provider.

Our experienced care coordinators schedule transportation promptly — within 48 hours guaranteed, and same day or next day for rideshare. We help coordinate many types of medical-related transportation needs including:

- Advanced life support
- Basic life support
- Ambulatory
- Wheelchair
- Stretcher
- Air lift
- Train
- Rideshare
- Taxi services
- Hotel accommodations

Advantages

- Provider rankings are based on service compliance and feedback
- Real-time communication and management of referrals
- In-house bilingual care coordinators and 24/7 customer care
- Our comprehensive network helps ensure service availability in all geographic locations
- Transportation needs complement referrals for diagnostic imaging exams and physical therapy

About Careworks

At the heart of every organization are its people. When an employee is out of work for an illness or injury, Careworks is there, ready to help them on their journey back to health, work and productivity. By providing the right care and coordination solutions — from clinical case management to networks and support — along with the best treatment and cost oversight, we're driving better outcomes for injured employees. And that means better outcomes for you.

Easy referral options

Email: referrals@careworks.com **Call:** 855.366.6789

Visit: careworks.com